Skillyak Private Limited

MSME IT Advisory & Delivery — AI Agents & Automation • Custom Software • Infrastructure & Security • Procurement & AMC

What we do

Skillyak helps MSMEs modernize and run IT end-to-end. We don't just suggest—we plan, implement, document, train users, and provide ongoing support (AMC/retainers).

Service pillar	Coverage
AI Agents & Automation	Custom AI agents for sales/support/internal ops; workflow automation for approvals, follo
Websites, Apps & Custom Software	Business portals, dashboards, custom workflows; ERP customization & integrations; pro
IT Infrastructure, Security & IoT	Network/Wi■Fi, firewall/VPN, email; servers/cloud; backup & DR/BCP; monitoring; CCT
Procurement, Vendor Mgmt & AMC	Laptops/desktops/servers & accessories; licensed software selection & renewals; vendo

How we work

Step	What happens
Discovery	Understand business workflow, current IT stack, pain points and constraints.
Audit & Plan	Risk & quick-win assessment; roadmap with priorities, timelines, and budget options.
Implement	Execution with weekly checkpoints, documentation, user training and measurable outcomes.
Support	AMC/retainers: monitoring, improvements, vendor coordination and governance.

Mini case studies (illustrative)

Client names/logos are withheld due to confidentiality. These are representative engagements and typical outcomes for MSMEs.

AI follow■up agent for sales

Problem: delayed follow-ups and scattered lead data.
Solution: AI agent + WhatsApp/Email workflows + CRM sync.
Outcome: consistent follow-ups, faster response, weekly pipeline reporting.

Production visibility + ERP workflow

Problem: WIP and dispatch delays surfaced too late.
Solution: process mapping + ERP module + dashboards + approvals.
Outcome: clearer WIP tracking, exception alerts, reduced rework.

Infrastructure + security hardening

Problem: downtime, weak backups, unmanaged devices.
Solution: network redesign, firewall/VPN, backup/DR, monitoring.
Outcome: higher uptime, predictable operations, AMC-based support.

Next step

Book a free 15■minute IT health check call. We'll understand your requirement and share a clear scope with options (audit / project / AMC).

Contact

Website: ravipandey.skillyak.com | WhatsApp: +91 9950318671

Skillyak Private Limited